

A. Description

Toll Free Service allows the completion of calls from anywhere in the United States, Guam, US Virgin Islands, Saipan/N. Mariana Islands, American Samoa and Puerto Rico to a predetermined business customer number. At the customer's option, Canada and locations in the Caribbean (as identified following) may be included.

B. Terms and Conditions

“You” and “Your” mean current or potential customers, visitors, guests and any other authorized user (or users who may be reasonably assumed to be authorized) of the customer's Business Voice Toll Free Service.

“Company” means Comcast and any subsidiaries or affiliates providing service under this Service Guide.

1. To utilize this service, you must:
 - Currently have, or choose the Company as your Primary Long Distance Carrier.
 - Subscription to Toll Free Service is limited to subscribers of Comcast Business local service. Toll Free is not offered as a stand-alone service.
2. The Company will provide this service until one or more of the following events occur:
 - The Company changes and/or discontinues this service.
 - The Company is notified that you no longer subscribe to the Company as your Primary Long Distance Carrier. Discontinuance will be effective as of the date the Company's records show that you no longer subscribe.
3. The Company will bill for this service based on the following:
 - For all services except Business VoiceEdge™, SIP and PRI Trunk Service, the duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45-second call will be billed as a one-minute call).
 - For SIP and PRI Trunk Service, an initial per-channel allowance of 200 minutes applies to all domestic long distance (including Toll Free calls originating in the locations identified in paragraph A, preceding). Usage beyond the 200 minute allowance is measured in six second increments.

The terms and conditions set forth in this document represent an abbreviated summary of the terms and conditions more fully described in the applicable Subscriber Agreement. This document is offered for the convenience of the customer and does not represent a waiver of the conditions set forth in the more comprehensive Subscriber Agreement.

B. Terms and Conditions (Cont'd)

3. (Cont'd)

- For Business VoiceEdge Service, usage is measured in six second increments.
- Call begins when the call is answered by the called party or an automated answering device (such as an answering machine or fax machine); it ends when one of the parties disconnects the call. Some providers charge for a completed call when the called party's line rings or after a certain number of rings. If such a provider charges Comcast, its affiliates, or suppliers on that basis, Comcast will charge for a completed call.
- Availability: Toll Free Service subscription availability is limited to locations where billing and technical resources are available. Service may not be offered in all areas,

C. Rates and Charges

1. Call summary appears on the customer's bill.
2. The Public Payphone Surcharge rate applies per call for any calls made from a payphone.
3. Local, State and/or Federal taxes may apply in addition to the rate listed below. The Company reserves the right to pass on taxes or fees imposed on the Company by any taxing authority.

4. Monthly Rate

MONTHLY RATE

Monthly Recurring Charge,	\$10.00
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5. Surcharge

PER CALL

- Public Payphone Surcharge	\$0.75
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Comcast Business Voice Service

Toll Free Service

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C. Rates and Charges (Cont'd)

6. Usage Charges

	PER MINUTE RATE
a. Domestic ^[1]	
- Business Voice	\$0.059
- Business VoiceEdge Select	0.059
- Business Voice Edge, SIP and PRI Trunk Service	
- 0 - 4,999 total minutes	\$ 0.030/min.
- 5,000 – 7,499 total minutes	0.026/min.
- 7,500 – 9,999 total minutes	0.024/min.
- 10,000 – 14,999 total minutes	0.022/min.
- 15,000 – 49,999 total minutes	0.020/min.
- 50,000 – 99,999 total minutes	0.018/min.
- 100,000+ total minutes	0.016/min.
b. Canada	
- Calls from Canada	Note 2
c. Caribbean ^[3]	
- Calls from qualifying Caribbean locations	Note 2

7. Non-Recurring Charges

	CHARGES
- Activation Fee per Toll Free Number	\$9.95
- Change Fee per incidence (change translate number or originating area)	9.95

[1] Domestic calling-includes the 50 United States, Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands and American Samoa.

[2] Same rates apply as shown for Domestic Toll Free calls.

[3] "Caribbean" calling includes the following locations: Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Montserrat, Sint Maarten (Dutch), St. Vincent Grenadine, St. Kitts & Nevis, St. Lucia, Trinidad & Tobago, and Turks & Caicos Islands.

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